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CUSTOMER SERVICE POLICY

The management and staff of Forrest Logistics are committed to Total Customer Service.
Our objective is to design, implement, market and provide a range of effective cost efficient transport and total logistics solutions.
Forrest Logistics is committed to meeting or exceeding customer service requirements.
Customers will be accorded a prompt, courteous and professional response to every requirement.
Management and staff will co-operate fully to ensure the ongoing quality of our services.
Forrest Logistics believes that only through strict adherence to the principles of Total Customer Service will we achieve the objectives of our clients.

Authorised by:

Jason Cliff – Director	Date

Employee / Contractor Endorsement:

I have read and understood the Forrest Logistics Customer Service Policy , and commit to fulfilling all requirements applicable to me as a condition of my employment/contract.	
Employee Name:	
Contractor Company Name:	
Signature:	Date: